

## **Vision, Mission, Goals and Objectives**

### **Vision**

The vision of the Grievance Redressal Committee is to develop a responsible and accountable attitude among all the stakeholders (students, staff including teaching and non-teaching staff) in order to maintain a harmonious educational ambience in the institute and uphold the dignity and divinity of the college.

### **Mission**

Advising the stakeholders to respect the dignity of one another. Encouraging the stakeholders to express their grievances/suggestions freely for a smooth relationship and keep up the standard and discipline of the institute.

### **Goals**

- To implement necessary action according to the suggestions and grievances.
- To keep up the values and ethics of the institution.
- To bring change and development for the upliftment of the stakeholders and the institutions.

### **Objectives**

- To maintain a fair, unbiased and consistent system for redressal of various issues faced by the stakeholders.
- To ensure strict confidentiality so that students approach the Grievance Redressal Cell without the fear of any vindictive activity.
- To maintain a conducive atmosphere and relationship between the students and faculty without giving any chance to widen the gap between them that may arise because of certain simple misunderstandings.
- To ascertain that immediate suitable actions are taken by addressing the faculty or by requesting the management depending upon the nature of the grievance.